

# Not Every Disability is Visible survey results

People with invisible disabilities face discrimination just for using the accessible toilets they urgently need.

## People living with Crohn's or Colitis:



of negative experiences when using an accessible toilet included verbal and/or physical abuse<sup>1</sup>



report having had a negative experience from the public for using an accessible toilet<sup>2</sup>



think that the public have little understanding of the conditions and are quick to judge those living with invisible conditions<sup>1</sup>



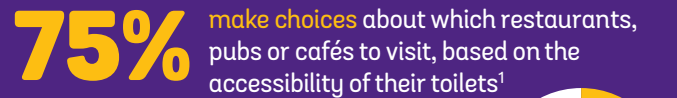
said that they have had an accident or experienced unpleasant symptoms because a member of the public wouldn't let them jump the toilet queue<sup>1</sup>



of people said they have felt prevented from going to restaurants (49%) and pubs (43%) because they fear discrimination<sup>1</sup>



said that they feel more comfortable visiting places with the Not Every Disability is Visible signs installed<sup>1</sup>



make choices about which restaurants, pubs or cafés to visit, based on the accessibility of their toilets<sup>1</sup>

## The public:



of people who challenge healthy-looking people using accessible toilets think they are 'standing up' for the rights of disabled people or that it's 'not fair' on others<sup>3</sup>



of the public said they were aware of Crohn's and Colitis, but



of these could correctly identify the five main symptoms of the conditions<sup>4</sup>



**CROHN'S & COLITIS UK**

Janssen Immunology  
PHARMACEUTICAL COMPANIES OF Janssen-Cilag

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<sup>1</sup> Immunology\_DoF\_19MAR2019\_MI\_SG\_001 (unpublished data from Not Every Disability is Visible 2019 Patient Survey, March 2019).  
<sup>2</sup> Immunology\_DoF\_25Jan2019\_MI\_PC\_001 (unpublished data from Toilet Consortium UK's 2017 Survey, July 2017)  
<sup>3</sup> Immunology\_DoF\_08MAR2019\_PC\_002 (Not Every Disability is Visible 2019 Public Survey, March 2019).  
<sup>4</sup> Crohn's & Colitis UK. What are the symptoms? Available at: <https://www.crohnsandcolitis.org.uk/about-inflammatory-bowel-disease/what-are-the-symptoms>. Last accessed March 2019.